

## Xtremity by WillowWood Warranty Information

WillowWood warrants that each product manufactured will, at the time of delivery, be of workmanlike quality and substantially free of defects. WillowWood makes no other warranty, implied or expressed, and makes no warranty of merchantability or fitness for a particular purpose. This warranty shall terminate immediately upon an action to combine our products with other materials or in any manner change the nature of our products.

The remedy is repair or replacement or a prorated refund at the discretion of WillowWood. If a replacement product is provided to a customer, the warranty period will be the number of days remaining on the original warranty. WillowWood's liability shall not exceed the purchase price of the product. WillowWood is not responsible for any indirect, incidental or consequential damage.

This policy is intended as a guideline for WillowWood customers when returning merchandise for prorated credit or replacement. Upon receipt of new merchandise, the customer should inspect all products for damage in transit, missing pieces, or errors in order processing. When a customer wishes to return a product to WillowWood, the following guidelines should be followed:

On the date a Return Merchandise Authorization (RMA) is requested, the merchandise being returned should either be: (1) in resalable condition, (2) unopened and (3) no older than 90 days from date of the original invoice.

If a facility needs to return a non-used WillowWood product for credit that was originally purchased from a distributor, the customer should contact the distributor for a RMA.

## Warranty

XtremityTT (DIY) Socket System	1 Year
XtremityTT Custom Socket System	1 Year
XtremityTT FLEX Preform	1 Year
Xtremity Benchtop Heating Unit	1 Year